

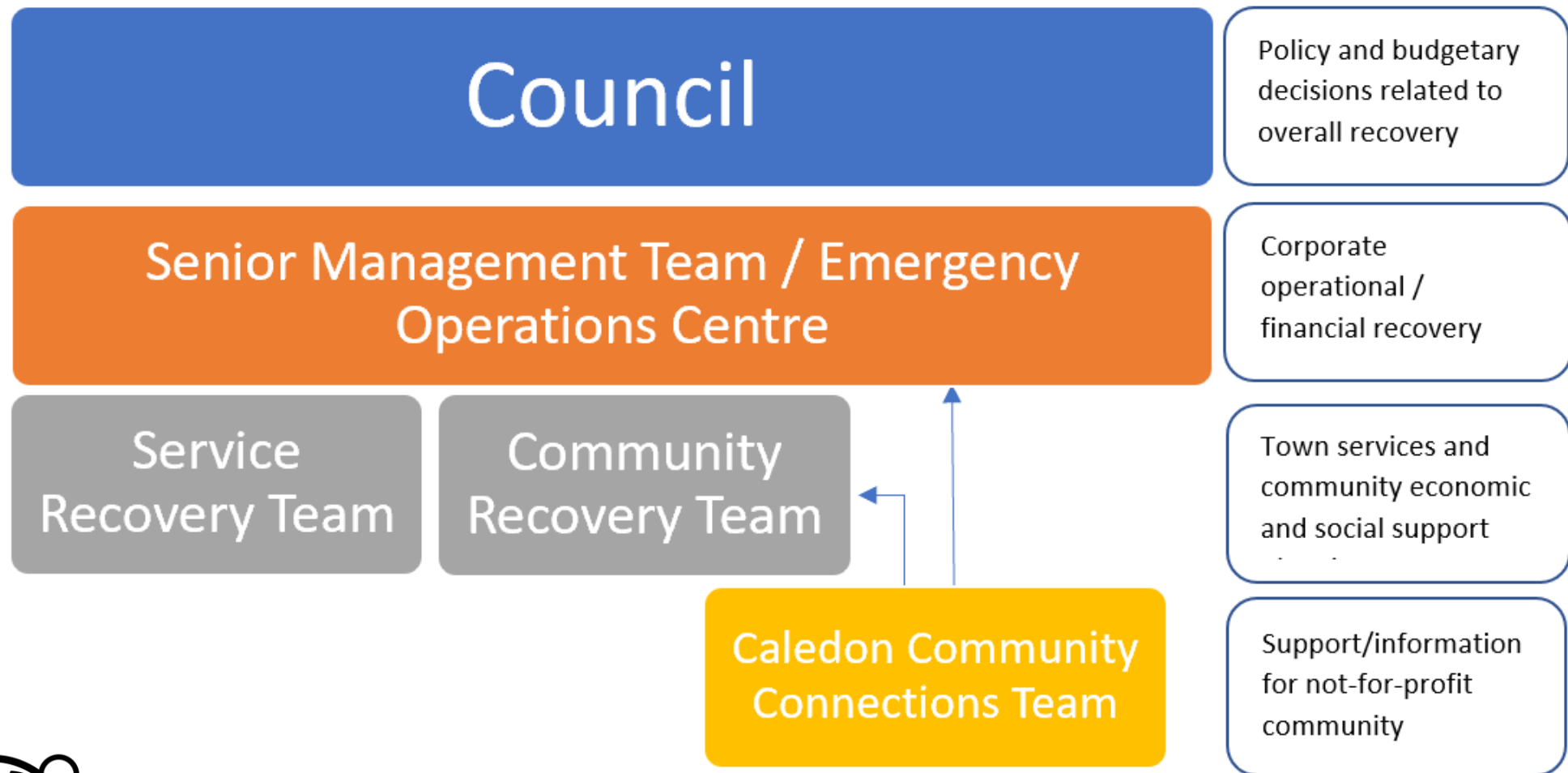
Town of Caledon COVID-19 Recovery Update

June 9, 2020

Special Town Council (COVID-19)



Caledon Recovery Framework



Service Recovery Plan

Project Scope

- Includes plans to resume all services to the public in a phased approach back to pre-pandemic status.

Service Recovery Objective

- Service recovery as a phased approach which promotes the health and safety of staff and the public in all phases.

Phased Approach

A phased approach has been planned inline with Provincial guidelines and recommendations from Peel Public Health. A regional initiation of each phase will take place.

| PHASE 1 | PHASE 2 | PHASE 3 | PHASE 4 |
|--|---|---|-----------------|
| Open select workplaces and allow some small gatherings | Open more workplaces and outdoor spaces, and allow some larger gatherings | Further relax restrictions on public gatherings and open all work places "responsibly." | No restrictions |

Components of Service Recovery

- Re-opening of buildings and services in a phased approach
- Communication plan for staff and the public
- COVID-19 handbook and training provided to Town staff
- Enhanced cleaning throughout the business day and evenings
- Personal protective equipment provided as required
- Increased supply of cleaning supplies and sanitizer
- Internal and external signage to promote a safe environment

Community Recovery Team (CRT)

In consultation with the broader community, the Team of staff representatives is developing a plan for the Town to support Caledon's economic and social recovery.

CRT objectives include:

- Identify and analyze economic and social impacts from COVID-19 specific to Caledon
- Review economic and social recovery actions of comparable municipalities
- Consider available supports from other orders of government/broader community and government directives
- Identify and review options (policies, programs, grants, partnerships, communications, etc.)

Recommendations will come forward to Council in July/August 2020.

Caledon Community Connections Team (CCCT)

*‘Connecting Community Needs with Community Giving,
Services and Sharing, during the COVID-19 Crisis.’*

Staff representatives from Recreation, Service Caledon, Mayor’s Office and the Caledon Public Library came together to tackle the following:

- Created an intake process for inquires.
- Set up tracking system that identifies trends in community need.
- Identify gaps in resident services.
- Collaborated with local groups to make connections between existing resources and facilitated the deliver of donations.
- Conducted environmental scan of local non-profit and organizations.

What has the CCCT learned?

Conducted an environmental scan of not-for-profits, community partners,
211 services and clubs.

80 out of 213 responded (38%)

- 83% have adapted their services.
- 55% identified they will endure financial difficulty due to COVID-19.
- 18% do not have enough staff or volunteers.
- Long term sustainability issues (fundraising abilities, grants).
- Challenges for residents not connected via technology.
- Coping with increased mental health issues, isolation – post COVID phase.

How has CCCT responded?

- Dedicated online resources: Adult 55+, recreation services, mental health/access to care.
- Outreach to help connect organizations with existing resources to help fill in the gaps.
- Advocating for the Municipal Recovery Plan to consider supports for non-profits.

Organized the following donations:

- 75 lunches/week from TRCA/Albion Hills farm to Caledon Community Services (CCS), Caledon Meals on Wheels, (CMOW), Moyo Health & Community Services, Roots Community Services.
- 200 N95 masks from Hill Academy to the Region of Peel.
- Assisted Bolton Rotary to deliver 1000 masks to Dufferin-Caledon Victim Services, 500 masks to Hope 24/7, 40 masks to Mono Mills Fire Hall, and 1000's of masks to Abbeyfield House and other senior residences.
- 500 bars of Dove soap to CMOW, Oliver's House and CCS.

2021 Budget

- June-August
 - Community Recovery Team work and recommendations;
 - Council Work Plan (CWP);
 - High-level 2021 budget incorporating CRT and CWP
- September
 - High-level 2021 budget presentation
 - Obtain Council direction/target
- October to December
 - Detailed Budget work based on:
 - Council direction/target;
 - Federal/Provincial financial assistance/economic stimulus funding
- Q1, 2021 – Budget meetings and budget approval