Town of Caledon

One Community, Caring Together

HEADWATERS
Health Care Centre

December 8, 2020

About us …

STRATEGIC DIRECTIONS

GETTING EVEN BETTER

- Relentlessly driving even higher levels of quality across our teams
- Investing in the continuous development and recognition of our people
- Continuously improving our facility and driving operational excellence

NOTHING ABOUT YOU, WITHOUT YOU

- Partnering with patients and families on what's most important to them
- Empowering individuals and teams to have more control over their work and work life
- Continuing to build the future of our hospital with our community

INTEGRATED CARE, CLOSE TO HOME

- Partnering to advance integrated systems of care in our community
- Improving the health of our community with our partners

OUR PURPOSE

ONE COMMUNITY, CARING TOGETHER

OUR VALUES

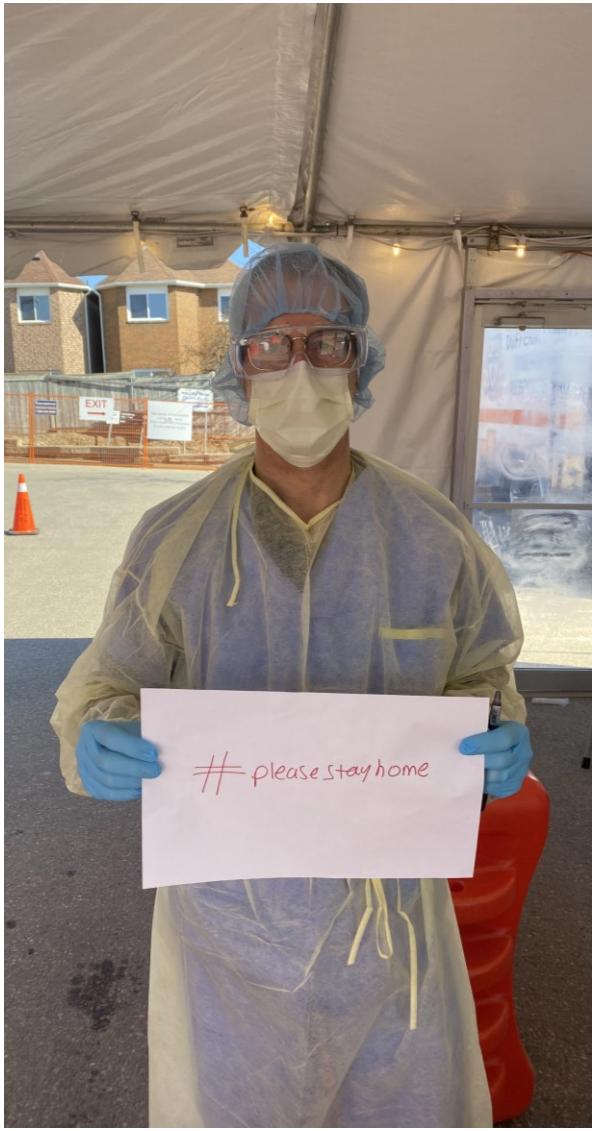
- KINDNESS
- PASSION
- COURAGE
- TEAMWORK

SUPPORTS

MAKING EVERY DOLLAR COUNT FOR OUR PATIENTS & COMMUNITY

INNOVATION, RESEARCH & TECHNOLOGY

COVID-19 tested our resolve



Key Hospital Updates : COVID-19

- Our response

- COVID-19 Assessment Centre
  - Exterior Drive Through 140 Rolling Hills Drive – closed Nov. 10
  - Interior Location at 100 Rolling Hills Drive – opened Nov. 10

- Community outpouring of support

By the numbers …

41,618
Emergency Department Visits

4,767
Day Surgeries

453
Volunteers

4,396
Dialysis Visits

24,921
Outpatient Visits
(excluding DI, ED and Lab)

979
Inpatient Surgeries

764
Staff

2,550
Oncology Consultations

795,592
Lab Tests
(excluding DI)

5,910
Inpatient Admissions

1,211
Telehealth Visits

898
Babies Delivered

1,472
Chemotherapy Treatments

39
Medical Students

158
Physicians, Dentist & Midwives

29,876
Diagnostic Imaging Tests

Key Hospital Updates : Program/Service

- Patient Family Advisory Partnership
- New wireless fetal monitor and laboratory machines
- Increased access to health information
- Choosing Wisely Canada Designation
- Hospital One-Year Mortality Risk (HOMR) Project
- Renewed Urology Program and Equipment
- New Independent Spinal Assessment and Education Clinic & Musculoskeletal Rapid Access Clinic
- Continued infrastructure improvements

Key Hospital Updates : Facility Improvements

- Joan & Paul Waechter Welcome Centre
- Main hospital entrance and patio
- Paediatric department upgrades

HILLS of HEADWATERS COLLABORATIVE

Ontario Health Team

- Dec. 6 - First Year Anniversary
- Supporting local health care during COVID-19
- Congregate Care Settings
- Mental Health & Addictions
- Community Wellness Council
- Palliative Care
- Digital Health

Local Heroes

Making every dollar count ...

The operating results for the year ended March 31, 2020 is a deficit of $716,600, before building amortization expense and related deferred capital contributions.

REVENUES

EXPENSES

2020/2021 Areas of Focus...

- Replacement of our Health Information System (Mec
- Continued COVID-19 Pandemic Response
- Hills of Headwaters Collaborative Ontario Health Tea
- Accreditation 2021
- Our People Strategy

Join Us in the Conversation

Email: info@headwatershealth.ca Web: **headwatershealth.ca**

Social: **@headwatershcc**

The Hills of Headwaters Collaborative Ontario Health Team

Email: info@hillsofheadwaterscollaborative.ca

Web: **hillsofheadwaterscollaborative.ca** Social: **@HHcollaborative**

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