

April 4, 2022

Mayor Allan Thompson and Members of Council
Town of Caledon
6311 Old Church Road
Caledon, Ontario L7C 1J6

Dear Mayor Thompson and Members of Council,

Libraries are Ontario's farthest-reaching, most cost-effective resource for empowering positive change in education, local economic development and poverty reduction. Libraries are an essential part of Ontario's COVID-19 response and recovery – but many who depend on them are still falling through the gaps.

With this in mind, the Ontario Library Association (OLA) and the Federation of Ontario Public Libraries (FOPL) have developed the following three key budget priorities for the province's information and consideration.

Enhance current levels of provincial operating funding for public libraries. Caledon's annual provincial Public Library Operating Grant accounts for just 1.2% of the Library's total 2022 operating budget. Despite the impacts of population growth and inflation, the value received annually by libraries across the province has remained unchanged since the 90s.

Implement a sustainable provincial funding model for First Nation public libraries. Of the 133 First Nations communities in Ontario, only 40 have public libraries. This number has steadily dropped in recent years and the pandemic has only made this situation worse, with four public libraries on reserve closing their doors due to inadequate funding over the past 20 months.

Create an Ontario-wide Digital Public Library. Recent reliance on remote work and learning has highlighted the importance of equal access to high quality online information and recreation. Those living in smaller or rural communities have access to far fewer digital titles than those living in Toronto, though access them far more often. Prompted by the pandemic, Caledon's use of e-titles has risen substantially in recent years and accounted for 31% of total items borrowed in 2021 - a significant rise from 18% in 2019.

The Caledon Public Library is grateful for OLA and FOPL's shared commitment to ensuring that libraries are able to continue to play a critical role in the social, education, cultural and economic success of our communities. Their full proposal is attached for Council's information. We welcome any opportunity for further discussion.

Sincerely,



Janet Manning
Chair, Caledon Public Library Board



Colleen Lipp
CEO | Chief Librarian, Caledon Public Library

cc: Laura Hall, Director, Corporate Services and Town Clerk

Protecting Local Public Libraries Across Ontario

Public libraries are an essential part of Ontario's COVID-19 response and recovery – but many who depend on them are still falling through the gaps.

- Public libraries are Ontario's farthest-reaching, most cost-effective public resource and community hubs.
- The COVID-19 pandemic continues to demonstrate how millions of Ontarians rely on local libraries in their daily lives: to work, to learn, to connect to community and government services, and to find or train for a job.
- The critical role of local public libraries in communities across Ontario is being demonstrated once again. As we confront the latest wave of the pandemic, public libraries are providing access to important digital and in-person resources, mental health and well-being supports, as well as supporting local public health authorities and other social services in their emergency pandemic response.
- Yet despite these essential supports, many individuals and families across the province are struggling and unable to access the local public library resources they need.
- Many of these gaps existed prior to the pandemic, but the ongoing health emergency has brought them to a critical point.
- There are public libraries on approximately 30% of Ontario First Nation Reserves and their situation is even more challenging as these libraries do not receive funding from municipal taxes. This has resulted in an unsustainable provincial funding model that has left many public libraries on reserve closed or with severely reduced access.

Investing in public libraries will directly support communities and local economies recovering from the COVID-19 pandemic.

Through carefully targeted investments, the Ontario Government can make sure that all Ontarians – no matter where they live or learn – will continue to have access to much-needed modern, cost-effective resources and services through their local public libraries, during and beyond the pandemic emergency.

1. Keep local public libraries across Ontario sustainable by **enhancing provincial operating funding for public libraries** and ensure that this increased support reaches those libraries where it is most needed.
2. Working alongside First Nations Public Library leaders, **rapidly implement a sustainable funding model for public libraries on reserve** to ensure that these important local hubs are fully-funded and viable. This includes increasing direct provincial funding support to sustainably fund library operations and ensure a living income for frontline library staff in these communities.
3. Provide critical e-learning support and fair access to modern, digital resources for all Ontario public

libraries by **creating an Ontario Digital Public Library**, leveraging the province's significant purchasing power to give all Ontarians access to a common core of high-quality e-learning & online resources and more e-books.

Priorities

1. **Keep local public libraries across Ontario sustainable by enhancing provincial operating funding and ensure that this increased support reaches those libraries where it is most needed.**

- With no increase to annual provincial funding for public libraries in over 20 years, the value of the province's investment in public libraries has fallen by over 60%.
- This is despite inflation, substantial changes in technology, and the increasing importance of libraries as a vital community hub and public resource in many municipalities.
- In a growing number of communities, especially rural and Northern communities, these budget pressures are reaching a tipping point.
- Over 90% of public library funding is provided by the local municipal government. Enhancing this provincial funding is now more critical than ever to helping local public libraries recover from the impact of the COVID-19 pandemic.
- This investment would be shared across hundreds of Ontario libraries with an emphasis on smaller towns and rural communities, and provide predictable, flexible funding that gives local public libraries the ability to make long-term investments that best respond to the needs of the people and the local communities they serve.
- **Projected cost:** \$21/million annually

2. **Working alongside First Nations Public Library leaders, rapidly implement a sustainable funding model for public libraries on reserve to ensure that these important local hubs are fully-funded and viable. This includes increasing direct provincial funding support for public libraries on reserve to sustainably fund library operations and ensure a living income for frontline library staff in these communities.**

- Public libraries on reserve serve as an accessible gathering place and information sharing resource for First Nations communities. They are deeply important to maintain a sense of community and to minimize social isolation in these communities, many of which are remote or face systemic social and economic challenges.
- Furthermore, public libraries on reserve perform a unique role in the preservation of their communities' memory, archiving community photos and historical information, and in revitalizing First Nations languages through cultural resources, language learning programming, storytelling events, and craft groups.
- Public libraries on reserve are chronically under-funded. The municipal tax revenue used to support most public libraries does not exist for public libraries in First Nation communities. Provincial funding through the Public Library Operating Grant (PLOG) and the First Nation Salary Supplement Grant (FNSS) provides on average \$15,000/year to each of the existing public libraries on reserve. Band Councils must therefore allocate essential funding support such as rent, hydro, internet, fax and telephone services.
- There is little to no funding available for collections, programming and technology resources. Librarians

rely on one-time grants or donations to develop their collections and many contribute personally to purchase programming supplies and food.

- Many public libraries on reserve operate with only one staff person who is expected to perform many functions – librarian, archivist, community liaison, fundraiser, administrator, tech support, and more¹. Public libraries on reserve need additional funding to provide staff with a living wage and to increase staffing levels so that they can meet their communities' needs for library programs and services.
- Of the 133 First Nations communities in Ontario, only 40 have public libraries. The number has steadily dropped in recent years and the pandemic has only made this situation worse, with four Public libraries on reserve closing their doors due to inadequate funding over the past 20 months.

Recommended Priority:

- Working with First Nations Public Library leaders, commit to implementing a sustainable provincial funding model for public libraries on reserve within the first 18 months.
- This funding model must ensure that operations of public libraries on reserve are sustainably funded and that frontline staff receive a living income for the important work they perform.
- As an immediate first step, the First Nations Salary Supplement must be increased to ensure that all existing staff of public libraries on reserve are fairly compensated for the work they perform.
- **Projected cost:** \$2 million / annually (First Nation Salary Supplement increase for existing public libraries on reserve).

3. Provide fair access to modern, digital resources for all Ontario public libraries through the creation of an Ontario Digital Public Library, thereby leveraging the province's significant purchasing power to give all Ontarians access to a common core of high-quality e-learning & online resources and more e-books.

- Ontario's Public Libraries are essential to equitable, reliable access to broadband internet and computers. They are especially vital for many First Nation, rural and Northern communities where at-home connectivity is limited, and for hundreds of thousands of Ontarians that cannot afford in-home internet services.
- In particular, people rely on local public libraries for access to digital and online resources, which contribute to student success and life-long learning, as well as towards entrepreneurship and job readiness.
- However, these are expensive, especially when purchased on a patchwork, library-by-library basis. Many public libraries in Ontario, particularly in smaller and First Nation communities, struggle to pay for or are unable to afford these high-quality resources.
- People living in communities of less than 5,000 people have access to less than half the e-books and less than a third of the online databases as those living in Toronto – despite accessing them twice as often per capita as people in large urban communities.
- Creating an Ontario Digital Public Library through a targeted provincial investment would leverage the province's significant purchasing power to give all Ontarians – no matter where they live – access to a common set of high-quality digital resources and more e-books through their public library.
- **Projected cost:** \$9.4 million / annually

¹ Ontario First Nation Public Libraries Needs Assessment Report, 2017.

Available online at: <https://accessola.com/wp-content/uploads/2020/08/2017-10-FNPL-Needs-Assessment.pdf>

Ontario Library Association / Federation of Ontario Public Libraries

The **Ontario Library Association (OLA)** is the oldest continually-operating non-profit library association in Canada, with over 5,000 members comprised of library staff and supporters from public, school, academic, and special libraries.

The **Federation of Ontario Public Libraries (FOPL)** represents 246 public library systems in Ontario, including 40 First Nation public libraries, in communities throughout the Province.

Together, OLA & FOPL are committed to ensuring that libraries can continue to play a critical role in the social, education, cultural and economic success of our communities and schools.