

# Proposed Business Licensing By-law



VERIFICATION OF LICENSE

May 17, 2022

# Presentation Overview

1. General updates: administrative improvements
2. Proposed updates to existing business licenses
  - Clothing Donation Box
  - Refreshment Vehicles
  - Taxis
  - Tow Trucks
3. New licensing provisions for businesses currently unregulated
  - Vehicle Storage Facilities, Kennels, Pet Shops and Private Transportation Companies
4. Next Steps

# General Updates – Administrative Improvements



- Applications and supplementary documents no longer required to be submitted in-person.
- Operator (company) and Owner (vehicle) licences will expire 12 months after being granted.
- Driver licences will expire annually on the applicant's birthday – tow truck drivers will also have the option to apply for a licence with a 2 year term.
- Renewal process will not require applicants to submit some of the documents already on file (eg. birth certificate).

# Updates to Existing Licences: Clothing Donation Box



- As part of the Regions Pilot Textile diversion program, donation boxes will be permitted on properties zoned multi-residential and on Town owned properties with permission from Community Services Department.
- Applicants will be required to provide a letter from a professional engineer stating that the box appropriately mitigates any potential injury.

# Updates to Existing Licences: Food & Refreshment Vehicles



- Clear application requirements that differentiate between a mobile and stationary vehicle (eg. owner of a hot dog stand will not be required to submit a safety standards certificate or driver's abstract).
- An operator will not be required to obtain a separate attendant licence
- Special Event licences can be issued for food and refreshment vehicles that will only operate in Caledon for a specific event (eg. Caledon Day). This licence is valid for up to 3 events in a calendar year and attendants are not required to obtain a licence in these cases.

# Updates to Existing Licences: Taxis/Limousines

- Recognizing challenges that the taxi/limousine industry have experienced from other types of ride sharing companies we are proposing:
- to increase the current model year restriction from 5 years to 10 years (Safety Standards Certificate along with By-law inspections will ensure the vehicles meet expected standards).
- Reviewing existing meterage rates including possibility of eliminating them.



# New Licensing Provisions for Business Currently Unregulated: Towing Storage Facilities



- Operator of Storage Facilities will be required to obtain a license if facility is located in Caledon.
- New storage fees based on where the facility is located.
- Business must be available 24/7/365 to facilitate the release of an impounded vehicle.
- New facility requirements such as fencing and signage that clearly communicates storage fees, phone number for after-hours vehicle release, etc.



# Licensing Provisions for Business : Towing Industry



- On April 21, 2022 the provincial government filed regulation 417/22 under the Towing and Storage Safety and Enforcement Act, 2021.
- New regulations will govern the operations of tow operators (companies), tow truck drivers and vehicle storage facilities and includes the requirement for these entities to obtain a certificate from a newly created Director of Town and Vehicle Storage Standards.
- New regulations introduce criteria related to screening of individuals involved in the businesses
  - Vehicle inspections
  - Record keeping
  - Rates charged

\*These regulations are scheduled to come into effect as of July 1, 2023



# New Licensing Provisions for Business' Currently Unregulated: Kennels



- Operators of a kennel business will be required to obtain a licence. Kennel business is defined as:

“a business where in excess of 3 dogs are kept on a lot in relation to the provision of breeding or boarding services for financial gain or for the purposes of being sold.”

- Licensing requirements do not apply to any public authority, a branch of the OSPCA, the OPP, a licensed veterinarian or animal hospital, a registered research facility or an educational facility (Ministry of Education)

# New Licensing Provisions for Business Currently Unregulated: Kennels

- Kennel facilities will be required to meet several standards with respect to:
  - Standard of care (e.g., temperature, cleanliness, lighting and ventilation;
  - Dog Enclosures;
  - Exercise areas; and
  - Breeding restrictions to ensure health and safety of female dogs.



# New Licensing Provisions for Business Currently Unregulated: Pet Shops

- Pet shops that offer cats or dogs for sale will be required to obtain a licence
- Pet shops will only be able to obtain their cats and dogs from the following sources:
  - Municipal animal shelters; or
  - Registered humane societies.



# New Licensing Provisions for Business Currently Unregulated: Private Transportation Companies (PTC's)



- Introducing licensing requirements for private transportation companies such as Uber & Lyft.
- Drivers themselves will not be required to obtain licences from the Town – only the PTC company.
- The rules being introduced are standard practices with many other municipalities that are licensing PTCs.

# New Licensing Provisions for Business Currently Unregulated: PTC's

- Rules will include:
  - Driver and vehicle information provided to passenger at time of booking along with rates, including drivers photo.
  - Secure payment method.
  - Drivers will be prohibited from picking up passengers at taxi stands or from a street hail, cannot have any markings on the vehicle that have the effect of making it look like a taxi, cannot solicit rides in any manner, etc.
  - Minimum vehicle insurance coverage along with company insurance coverage.

# New Licensing Provisions for Business Currently Unregulated: Patios



- Introducing new licensing provisions to license outdoor patios at food establishments.

- Will also be introducing licensing provisions to permit sidewalk cafés in Downtown Bolton as part of a pilot program with the Region of Peel.
- Will work in conjunction with new Zoning By-law amendments being developed for downtown Bolton.



# **New Licensing Provisions for Business Currently Unregulated: Patios (Cont'd)**

- Licensing provisions will include requirements such as no amplified sound permitted.
- Regulating hours of operation.
- Limiting time period in which patios can remain in operation.
- Total occupancy capacity limits.
- Patio enclosure details.



# Next Steps

- Bring forward report recommending the proposed By-law to the June 21, 2022 General Committee meeting.
- Phased implementation of the By-law provisions;
  - Refreshment Vehicles and Patios – June 21, 2022
  - Taxis, Tow trucks, drivers and storage facilities – June 21, 2022
  - PTC's, Kennels and Pet Shops – January 1, 2023
- Upon approval update Town website to ensure accurate information is available regarding the changes and send notification letters to known affected business so new regulations and processes for licensing are clearly identified.