



Motion

Subject: Investigation of Artificial Intelligence (AI) Tools
Member of Council: Mayor A. Groves
Meeting Motion Considered At: April 21, 2026 Planning and Development
Committee Meeting

PROCEDURAL PROCESS:

In accordance with Section 52.1 of the Procedure By-law, as amended, the Clerk shall place deemed completed notices of motions on the specified relevant meeting agenda as a motion for Council or Committee consideration at meetings with a Motion agenda heading outlined in Part 39 of this by-law.

MOTION:

Whereas the Town of Caledon is currently investigating artificial intelligence (AI) tools, including AI-powered search technology, as part of the ongoing website improvement project; and

Whereas this aligns with the Town of Caledon's 2023–2035 Strategic Plan commitment to Modernization and Innovation, specifically the goal of leveraging technology to improve service delivery and resident experience; and

Whereas the Town of Caledon has expressed a desire to expedite growth and development; and

Whereas the Town of Caledon has signed a Housing Pledge with the Province of Ontario, committing to accelerating housing approvals and supporting the province's housing targets; and

Whereas many municipalities across Ontario—including large urban neighbours such as Brampton and Mississauga—are already implementing artificial intelligence tools to expedite planning workflows, enhance customer service, and improve internal efficiency; and

Now therefore be it resolved that staff be directed to investigate artificial intelligence tools for potential implementation within the Town of Caledon; and

That the review include an examination of AI tools currently used by neighbouring municipalities such as Brampton and Mississauga, including but not limited to AI-assisted planning review systems, automated customer-service platforms, and AI-supported document analysis tools; and

That should staff determine that these tools will assist planning staff in expediting applications and be more efficient in terms of saving time for both staff and applicants, staff be authorized to implement these tools without requiring additional Council approval, given that council may be limited in their decision-making authority.