



June 5, 2019

Mr. Phil Verster  
President and Chief Executive Officer  
Metrolinx  
97 Front Street West  
Toronto, ON M5J 1E6

Dear Mr. Verster,

**Re: Discontinuance - GO Bus Routes 38 and 38A**

The Town of Caledon was disappointed to receive the Metrolinx notice on June 4, 2019, announcing the discontinuance of GO Bus Routes 38 and 38A (Bolton/Malton), that will be effective June 29, 2019. These routes provide valuable and essential transportation links for Caledon residents, from the village of Bolton to both Union Station and York Mills GO. The cancellation of this service will no doubt have significant impacts on our community and potential future transit objectives.

As part of the Town of Caledon's recent Transit Feasibility Study, the GO Bus Routes 38 and 38A serve 45,000 riders per year (with 15,000 per year from Bolton). To encourage more transit usage, the Transit Feasibility Study recommends new transit services in Caledon, including Bolton, that would complement the existing GO Bus services. These new transit options should promote a transit culture in the Town. Combined with the projected population growth in Caledon, GO Transit usage in Caledon is expected to increase. Furthermore, the proposed cancellation of these GO Bus services in Bolton is contrary to the common visions of the Metrolinx Regional Transportation Plan (2018), Growth Plan (2017), Peel Region's Long-Range Transportation Plan (2012), the Caledon Transportation Master Plan (2017), the Bolton Transportation Master Plan (2015) and the Caledon Transit Feasibility Study (2019). Transit provision aligns with the healthy community objectives and well-being of residents, visitors and businesses.

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Metrolinx prides itself in connecting communities and I trust that you will consider the Town of Caledon's concerns and reexamine the cancellation of this much-needed transit service. Caledon staff are happy to arrange a meeting with Metrolinx and other necessary agencies to develop a solution for the residents in need of transit. I would ask that your staff contact Eric Chan, Manager, Transportation Engineering, for the Town of Caledon, by email at [eric.chan@caledon.ca](mailto:eric.chan@caledon.ca) or by telephone at 905.584.2272 x.4076 to coordinate further discussion on the matter.

We respectfully request that the cancellation of the GO Bus Routes 38 and 38A be delayed until after this meeting.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Galloway", with a stylized flourish at the end.

Mike Galloway, MBA, CMO  
Chief Administrative Officer  
**TOWN OF CALEDON**

cc: Fuwing Wong, General Manager, Finance and Infrastructure Services/CFO  
Eric Chan, Manager, Transportation Engineering